

TECH RAPTOR REMOTE FIELD SERVICE

Everything your
field service
team needs for complete
automation

Tech Raptor™ is a fully integrated wireless communication solution designed to streamline your field operations, increase market penetration, and assist you in providing a higher level of customer care. It allows you to automate all administrative activities for field and call center representatives while supplying real time information. Call us today for a free web demo at 608-784-8400 and experience the power of Tech Raptor-- everything your field service team needs for complete automation.



Reduce Costs

- Real time data reduces invoicing time, shortens customer payment cycles, and improves cash flow.
- Inventory tracking improves reordering and restocking, reduces inventory costs, and increases inventory turnover.
- Field analysis shows that data accuracy improves dramatically.

Improve Customer Service

- Real time on-site access to customer account information, equipment service history, inventory status, and parts, which ensures the proper technicians are dispatched to special skills jobs.
- Access to parts availability and location anytime anywhere, including field transfers.

Enhance Productivity

- Completely accurate and updated information available to managers, dispatchers, and techs.
- PDA specific screens and easy to use drop down menus for field technicians.
- Eliminates the need for paperwork and voice communications between dispatchers and techs.

- Receive, manage, and complete service calls with parts real time from the field
- Look up parts and machine history, and perform infield transfers real time from the field
- Take care of all service activity from a web browser on your laptop or PDA
- Eliminate data entry!



To learn more about Tech Raptor call (608) 784-8400 or email: sales@lacrossesoftware.com

<http://www.lacrossesoftware.com/techraptor.html>

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